

Law Offices of Carl Shusterman

600 Wilshire Blvd # 1550, Los Angeles, CA 90017

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Reviews

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cp - Apr 14, 2012

The Law Offices of Carl Shusterman has been handling our **immigration** case for a few years now. During the entirety of this time, their service has been nothing short of exceptional. In particular, Judy Lu, senior paralegal and primary person at the firm who handles our case, is always very good at answering any and all questions we have in a very courteous and timely manner. She also proactively takes charge and keeps me updated on any changes that occur. She also does an exceptional job of explaining all the legal jargon in layman's terms so that I can understand and make a more informed decision. Overall, this firm provides fastidious service and I have highly recommend them to a few of my colleagues in need of a good **immigration attorney**.

Was this review helpful? [Yes](#) - [No](#) - [Flag as inappropriate](#)



Ron Silverado - Apr 5, 2012

Can't say enough good things about the people at this firm. So thorough, competent, and pleasant to deal with. Our **attorneys** Ellen Ma Lee and Amy Prokop made sure we handled every detail and thoroughly prepared us for the **immigration** interview, while paralegal Imogene Mankin promptly responded to every question and concern we had along the way.

Was this review helpful? [Yes](#) - [No](#) - [Flag as inappropriate](#)



Mr and Mrs Trawick - Apr 3, 2012

The best law firm by far!!!!!! I am so happy to have found an honest **law** firm that knows what they are doing. I want to thank my **lawyers** and Ana Cruz(paralegal) Ana has gone above and beyond with our case and held our hand through the whole process. If you are looking for a **law** firm that does the job right and on time look no further this is the **law** firm you want to hire. The **Law** office of Carl **Shusterman** made my **immigration** process worry-free. I highly recommend this **law** office. I am extremely happy with their service and care in my case. Thank you so very much!!!!!! Sincerely, Mr. and Mrs. Trawick

Was this review helpful? [Yes](#) - [No](#) - [Flag as inappropriate](#)



kim - Apr 1, 2012

My husband and I hired Law Office of Carl's **Shusterman** and specifically **attorney** Carl **Shusterman** to assist with our **immigration** application process. He handled our cases competently, professionally and efficiently to a successful conclusion in a matter of days. He really had exceeded our expectation in the way our **immigration** matters were handled. **Attorney** Carl **Shusterman** is truly a phenomenal **immigration lawyer** any one would envy to have. Our experienced with him has been an unforgettable one. He was extremely professional, courteous, forthright, sincere and always accessible. His prompt responded to all questions cannot be overemphasized. More importantly, he was not only an **attorney**; he is very compassionate, caring and extremely generous and kind individual. My husband and I were also very impressed with how meticulously he and his team approached each and every document and how precisely they covered all requirements. Once they take a case they are the driving force behind it and they do everything to see that ... [Show full review](#)

Was this review helpful? [Yes](#) - [No](#) - [Flag as inappropriate](#)



murali - Mar 30, 2012

I would to thank the Mr Shusterman, Paralegal Ms Elsa Garcia , and Ms Ellen Lee. When others turned me away , this awesome team helped me immensely! A pleasure to work with. Very kind and supportive during a very stressful period. I have personally recommended them to my friends, and ever so grateful to them! Thank you once again !

Was this review helpful? [Yes](#) - [No](#) - [Flag as inappropriate](#)



Ricardo - Mar 27, 2012

I would like to thank the law office of Carl **Shusterman** and especially to Mrs. Ana Cruz (paralegal). She Was Exceptionally dedicated to my case. She is highly experienced and a pleasure to work with. I thank her because she never gave up on us. I would also like to thank Mrs. Ellen Lee (**lawyer**) for all the comfort and support to us when the tough got going and all hope seemed to be lost, she gave us a fighting chance. Thank you so much you are both the best. Sincerely, Ricardo Razo

Was this review helpful? [Yes](#) - [No](#) - [Flag as inappropriate](#)

vinvil - Mar 22, 2012

Nikki - Feb 9, 2011

This is the best immigration law firm in my opinion. If you want the best **lawyers** working on your case, this is the place. Carl **Shusterman** provides professional advices on my green card filing. He is very knowledgeable and experienced in the field. From the first conversation, he correctly predicted what to anticipate in my case. His expertise gave me confidence to continue with the firm, immediately after I talked with him. Ellen Lee helps me during the interview process and advises me on the process followed. She is very supportive and handles the procedure smoothly. She impressed me not only with the professionalism, but also with the art of communication as an outstanding **attorney**. Jay Pounders have been advising me over the course of several years on various tedious filing procedures. He is informative and supportive over a time frame of several years. **Immigration** process is time-consuming, and Jay's support is very consistent and reliable. This ... [Show full review](#)

2 out of 3 people found this review helpful. Was this review helpful? [Yes](#) - [No](#) - [Flag as inappropriate](#)



A Google User - Nov 3, 2010

Best Law Firm I cannot say enough good things about this **law** firm. It started with my initial consultation with Carl **Shusterman**. From the get go, I clearly understood the requirements, process, timing and the fee structure for handling our case. Then Ms. Elsa Garcia took over; she collected all of our information, organized them and filed the required forms. She is very professional and helpful. She also answered questions posed by my elderly parents and made them feel comfortable. We then met Ms. Ellen Lee as our case progressed. She is very very impressive. Her experience and knowledge is simply amazing. She saw our case through to a successful conclusion. The entire team working at this firm are simply "great".

2 out of 2 people found this review helpful. Was this review helpful? [Yes](#) - [No](#) - [Flag as inappropriate](#)



Pratih - Oct 11, 2010

He Saved My Career and My Family I found Mr **Shusterman** and his firm after researching the internet. I have used several **immigration lawyers** in the past, for H-1 visa, green card, etc. This time, I needed a super heavy weight **immigration attorney** because USCIS denied my naturalization application and started deportation procedures (for reasons I will keep private). He was very direct from the beginning and his fee structure was simple and comparable to other **law** firms of less fame. Long story short, Mr **Shusterman** and his team were able to reverse both **immigration** decisions and I am now a U.S. citizen. While elated, I was also shocked at the result because of the way USCIS presented the issues to me. It takes a rare **lawyer** to be able to succeed in reversing BOTH such decisions. He saved my career and my family."

2 out of 3 people found this review helpful. Was this review helpful? [Yes](#) - [No](#) - [Flag as inappropriate](#)



Eric - Sep 28, 2010

Shusterman is the Man Mr. **Shusterman** handled my **immigration** case in a very professional manner. He is extremely knowledgeable about immigration matters. Upon my first visit, even though my case was not that straight forward, within a matter of minutes, he exactly knew what was my case all about. During my citizenship interview, I was accompanied by Lee. Lee is very active and professional. Her presence was very visible. Experience is the key and this **attorney** definitely has a lot of it. Highly recommended

2 out of 2 people found this review helpful. Was this review helpful? [Yes](#) - [No](#) - [Flag as inappropriate](#)



Ali - May 1, 2010

The Best Without a doubt, Carl and his team are the best in **Immigration**. As an **immigrant** I have learned a lot during years about **immigration** and **immigration attorneys**. You definitely want someone with experience and knowledge to handle your case (no matter how simple your case is). There is not any kind of **immigration** case and problem that Carl and his team haven't seen and solved. Besides, **immigration** is Carl's passion, he has spent his life on improving **immigration** laws. You may think a lawfirm at this level is probably very expensive but actually the cost is very reasonable and a lot better than many other **law** firms when I compare to my friends. After all, what you spend on your **immigration** ... [Show full review](#)

2 out of 3 people found this review helpful. Was this review helpful? [Yes](#) - [No](#) - [Flag as inappropriate](#)



Jenna - Apr 26, 2010

Awesome Law office- Best Immigration Lawyer I was referred on to the Carl **Shusterman** from a previous client that was very happy with the firm. From the initial appointment with the **Law** Office they were very efficient and professional. They were very organized with the application process and made it extremely easy for my husband and I throughout the whole process.

They were experienced and professional. Any questions or concerns that we had were immediately addressed. There were on top of thing and made the process speedy and problem free. They are a highly knowledgeable staff and I recommend them completely for any **immigration** process.

2 out of 3 people found this review helpful. Was this review helpful? [Yes](#) - [No](#) - [Flag as inappropriate](#)



A Google User - Mar 29, 2010

Carl Shusterman is Simply the Best! I am a **Los Angeles**

-based news reporter, who hired Carl and his team of **attorneys** to help me acquire permanent residency in the United States. I was dreading the arduous and bureaucratic process, but Carl and his staff were so professional and efficient, they helped the procedure go very smoothly. Carl has extensive experience both as an INS Prosecutor, and in private practice, which gives him a thorough understanding of the entire **immigration** process. He is also well-versed in U.S. **immigration** policy, and keeps up with the latest trends in **immigration law**. From your first conversation with Carl, you immediately become aware of his integrity and commitment, and moreover, the passion he exudes for his work. Any concern I raised was immediately addressed. Phone calls were answered in a timely manner. Information I requested about the process was promptly forwarded. And there was never a complaint from his staff. They were always courteous and attentive, making me feel that my case ... [Show full review](#)

2 out of 3 people found this review helpful. Was this review helpful? [Yes](#) - [No](#) - [Flag as inappropriate](#)



birdie - Feb 1, 2010

How much I appreciate Carl Shusterman A friend

recommended Carl as being the go-to-**attorney** in **immigration law**. I was pleasantly surprised to not only find an awesome **attorney**, but a kind and considerate professional along with that. Always positive and attentive, he makes a seemingly complicated process both easy to understand and smoothly completed. I would never consider putting such an important life matter in anyone's hands but Carl Shusterman's.

2 out of 2 people found this review helpful. Was this review helpful? [Yes](#) - [No](#) - [Flag as inappropriate](#)



almario - Nov 13, 2009

Recommended for MDs I just got my green card today in the

mail with the help of Atty Elli and Ana, her paralegal of **Shusterman Law Office**. I had a great experience with them. They answer all your questions or concerns right away through email or phone. They were very courteous and I never had a problem with the processing of my H1b and green card application. And if there is any issue, they will let you know right away and resolve it. To those medical doctors who will be needing help for their H1b visa and green card I definitely recommend this **law office**. I am very grateful for their help.

2 out of 2 people found this review helpful. Was this review helpful? [Yes](#) - [No](#) - [Flag as inappropriate](#)



Omid - Nov 2, 2009

The Best Immigation Attorney This **law** firm helped me

with my **immigration** needs. I received me GreenCard 3 month after I started working with the **Shusterman law** firm. Ellen Ma Lee was my **lawyer** and she did a great job!!! I would recommend the **Shusterman law** firm to everybody who needs help with the immigation. Thank you Ellen!

2 out of 2 people found this review helpful. Was this review helpful? [Yes](#) - [No](#) - [Flag as inappropriate](#)

Jie - Aug 1, 2011

I recommend Raj for H1B and immigration application. I had an **immigration lawyer** and some bad experiences prior to Raj. My I-140 based on EB1a catalog was rejected after 10 months waiting plus RFE. I felt depressed at that time and didn't know how to choose a good **lawyer** for my case until my employer introduced Raj to me. After he took a look at my CV, he told me he can help me to reapply green card. So we signed the contract in one week and Raj and his assistant Susan started to work on my case. I always communicated with them by email or phone. They keep me informed of my case progress, and are willing to answer any questions my husband and I had. I felt the difference between my previous **lawyer** and Raj and Susan. They gave me a detailed instruction to show what documents and materials they need. Once I finished collection, what I simply do was to deliver all the documents to them. They will take care of the next step. I was informed by my case status. After my I-140 was approved, they also provided a detailed ... [Show full review](#)

1 out of 2 people found this review helpful. Was this review helpful? [Yes](#) - [No](#) - [Flag as inappropriate](#)



Erica - Jul 31, 2011

Helpful, fast, and supportive. Attorney Ellen Lee and Paralegal Ana Cruz helped me with my case. I have been to many other offices before I met with **Attorney** Ellen Lee and Paralegal Ana Cruz, and they were the only ones who would actually listen to me and try to help me out. I had feared that the process would be very difficult and stressful, but **Attorney** Ellen Lee and Paralegal Ana Cruz made my process very easy and simple. They were available whenever I had a question or comment. I would definitely recommend them to anyone who needs help with **immigration** matters. I would really like to give many thanks to them for their support.

3 out of 4 people found this review helpful. Was this review helpful? [Yes](#) - [No](#) - [Flag as inappropriate](#)



Ali from Cali - Jul 27, 2011

It was nice to have the support of **Attorney** Ellen Lee and Elsa Garcia to help us through the **immigration** process. It was a difficult process, and stressful at times, but it was great to have their expertise available to us to help get us through this. Thanks to them for their help.

3 out of 4 people found this review helpful. Was this review helpful? [Yes](#) - [No](#) - [Flag as inappropriate](#)



Mahule - Jul 27, 2011

I initially met Carl almost 25 years ago. I was instantly impressed with his knowledge and his professional demeanor. I subsequently utilized his firm's services for myself and, over these many years, recommended him to friends. Carl and his staff have always been incredibly attentive and were invaluable in assisting me personally through the years. The feedback I received from my referrals have been equally positive. I would like to specifically thank Ellen and Elsa, but most importantly Carl- a compassionate and caring **immigration attorney**.

Liked: Service

3 out of 4 people found this review helpful. Was this review helpful? [Yes](#) - [No](#) - [Flag as inappropriate](#)



prasam - Jul 20, 2011

Simply the best law office . Attorney Ellen lee and Senior Paralegal Elsa Garcia worked with me from beginning to end . I did not had to worry about anything . The only thing I did was filled out the proper forms . They did everything for me. Whenever I had to ask any questions they would reply me with accurate information right back. They were more than happy to answer any of my questions. They give a world class service and are more like a family. They were always with me. **Attorney** Ellen lee even helped me correct a letter that I was suppose to write by my self. Senior Paralegal Elsa Garcia is professional and so helpful . She gives the best out of herself for you to help you succeed. This more like a family of **lawyers** who would fight for you . Simply the best!!

Liked: Service

3 out of 4 people found this review helpful. Was this review helpful? [Yes](#) - [No](#) - [Flag as inappropriate](#)



Liz - Jul 16, 2011

As my five star rating clearly describes, THE BEST **lawyer** and services. **Attorney** Ellen Lee and paralegal Ana Cruz worked with me throughout my case. They were always willing to help, willing to explain in detail, and always there when I needed to contact them. They just can't get any better! Thank you!!!!!!

Liked: Service

2 out of 2 people found this review helpful. Was this review helpful? [Yes](#) - [No](#) - [Flag as inappropriate](#)



Alexa - Jun 30, 2011

Success is absolutely achieved with the Shusterman

legal team. Having gone through the grueling and tiresome process of obtaining my greencard **attorney** Ellen Lee and paralegal Ana Cruz were there throughout the entire process to work effectively and diligently for positive results. They are truly problem solvers and no matter what changes I faced (which I did!) they were there to offer assistance and render any hiccups or setbacks effectively. Both Ellen Lee and Ana Cruz were there to offer assistance throughout the 3 year journey for each step of the way and I can honestly say I could not have done it without them. They literally were hands of problem solvers for every challenge of a unique case like mine that I would not have been able to fix without them from last minute interview date changes to file preparation for a case full of hurdles which required an **attorney** able to give their 100% which they absolutely did from start to finish.

Liked: Service

2 out of 2 people found this review helpful. Was this review helpful? [Yes](#) - [No](#) - [Flag as inappropriate](#)



Devi - Mar 16, 2011

I had the best experience with my immigration

case once I contacted Mr. **Shusterman**. I had consulted 2 other **immigration lawyers** prior to Mr. **Shusterman** and they both just didn't give me this sense of security. Mr. **Shusterman** first helped me in obtaining my green card and now my US citizenship. He personally takes care of all questions immediately. Everything he said was correct and very accurate. I felt taken care of from the first few minutes into my initial phone consultation. Now my mom is applying for a green card and I, of course, referred her to Mr. **Shusterman**. He is not just the best **immigration lawyer in the United States**. He also has a great personality and an outstanding ability to connect with his clients to provide them with the best service on an individual level. Every case is different and he knows what will work best in a specific case. Mr. **Shusterman** chose his associates and paralegals with great care. Any of them (I worked with his partner Ellen Ma Lee, and ... [Show full review](#)

2 out of 3 people found this review helpful. Was this review helpful? [Yes](#) - [No](#) - [Flag as inappropriate](#)



Aj - Mar 14, 2011

Very Honest. Mr. Shusterman

clearly explained the pros and cons of my case and told me what I should do and not do. Another **attorney** had told me that I could win my case a particular way - he was an outright liar. If you want an honest review of your case go to Mr. **Shusterman**. It is a thousand times better than going to a dishonest **lawyer**.

2 out of 3 people found this review helpful. Was this review helpful? [Yes](#) - [No](#) - [Flag as inappropriate](#)



daniela - Feb 23, 2011

Would absolutely recommend the law

offices of Carl **Shusterman**, I recently had my green card approved and I have absolutely no doubt in my mind that I could not have done this without the help of Ana Cruz and Ellen Lee. I cannot say enough great things about my experience I was told exactly how long the process would take and what to expect and both Ellen Lee and Ana Cruz were incredibly helpful and I am forever grateful and definitely recommend the **law** offices of Carl **Shusterman** for any **immigration** issues.

2 out of 3 people found this review helpful. Was this review helpful? [Yes](#) - [No](#) - [Flag as inappropriate](#)

[Maria](#) - Oct 17, 2011

I want to thank the Law Offices of Carl **Shusterman** for the excellent work and service they provided me. Special thanks to my paralegal Gale Soriano she is very professional and a pleasure to work with. She always contacts me and my employer when it is time to renew my H-1B. I never had to follow up with her and she always answers my emails. She also informed me that my priority date is going to be current in a few weeks and USCIS will finally work on my I-485. I now have my green card all thanks to the great work of this **law** office!

Liked: Service

1 out of 2 people found this review helpful. Was this review helpful? [Yes](#) - [No](#) - [Flag as inappropriate](#)



[Laxmi](#) - Oct 12, 2011

Law Offices of Carl Shusterman are very professional, pleasant and timely. My **attorney** Raj Iyer & senior paralegal Judy Lu have been extremely helpful, always available to answer questions in a quick and timely manner. This office was recommended to me by a family member and I would definitely recommend them too.

1 out of 2 people found this review helpful. Was this review helpful? [Yes](#) - [No](#) - [Flag as inappropriate](#)



[wtnc424](#) - Sep 27, 2011

Having used the legal services of Judy Lu for over 10 years I am very pleased. I have always received prompt and thorough responses to any of my inquiries or questions about **immigration**. I would definitely recommend using them for any **immigration law** services you might need.

1 out of 2 people found this review helpful. Was this review helpful? [Yes](#) - [No](#) - [Flag as inappropriate](#)



[TK](#) - Sep 26, 2011

Attorney Ellen Lee from this firm represented my case. I had a 751 waiver which is a stressful and somewhat complicated process. But **Attorney** Lee was very helpful and supportive throughout the process. She was very detail oriented, organized and guided me through out the process to help me get my application approved. I will highly recommend **Shusterman Law** firm to anyone looking for experienced pool of **lawyers** with meticulous work ethics. Thanks!

Liked: Service

1 out of 2 people found this review helpful. Was this review helpful? [Yes](#) - [No](#) - [Flag as inappropriate](#)



[Tracewell](#) - Sep 25, 2011

This is a wonderful and professional immigration law firm. My wife and I used the **Shusterman** firm for applying for her green card. The whole process went very quickly and smoothly thanks to their wonderful legal services. We were more than satisfied and would recommend this firm to anyone! Thanks!

Liked: Service

0 out of 1 people found this review helpful. Was this review helpful? [Yes](#) - [No](#) - [Flag as inappropriate](#)



[Bahram](#) - Sep 19, 2011

This immigration law firm gets the job done professionally and precisely. If you want the best **lawyers** working on your case, this is the place. Carl **Shusterman** provided professional advices on my green card filing, and made sure that the whole process went smoothly. Jay Pounders handled my file with professionalism, and also with great communication as an

outstanding **attorney**. Jay Pounders advised me on various tedious filing procedures. He is informative and supportive. **Immigration** process is time-consuming, and Jay's support is very consistent and reliable. This firm is a good professional team with outstanding leadership and talented professionals.

Liked: Service

Was this review helpful? [Yes](#) - [No](#)- [Flag as inappropriate](#)



William - Sep 1, 2011

Judy Lu at this firm looked after all the paperwork more than ten years ago to allow my wife and I to start work in Kentucky. She was very responsive to emails and calls and also looked after getting permanent resident status for us a few years later. This would never have happened without her attention to detail and persistence. Even ten years later and after not speaking with her for a few years, she was very helpful in forwarding some information for us regarding our status and other documents. Recommend highly.

Liked: Service

Was this review helpful? [Yes](#) - [No](#)- [Flag as inappropriate](#)



Tony - Aug 17, 2011

I would strongly recommend the services of the Law Offices of Carl **Shusterman. Attorney** Ellen Lee and paralegal Elsa Garcia successfully represented us for an adjustment of status after entering on a K-1 visa. **Attorney** Lee attended the USCIS interview with us and was extremely helpful and knowledgeable. I don't think it would be possible to have a better **Attorney** than Ellen Lee.

Liked: Service

1 out of 1 people found this review helpful. Was this review helpful? [Yes](#) - [No](#)- [Flag as inappropriate](#)



sj - Aug 12, 2011

Raj Iyer at Carl Shusterman Law office is an excellent **lawyer**. I spoke with him at great length regarding my daughter's citizenship and helped us get smoothly through the entire process. I would highly recommend him for anyone looking for assistance with an **immigration** case. He knows the **law** like the back of his hand. Also, I commend Judy Lu for her organization skills and fast email responses. They are an excellent team and should be commended for their hard work at Carl **Shusterman Law** Office.

Liked: Service

Was this review helpful? [Yes](#) - [No](#)- [Flag as inappropriate](#)



AGUSTUS - Aug 3, 2011

THE BEST IMMIGRATION LAW FIRM. I worked with CARL **SHUSTERMAN LAW** OFFICE for my **immigration** process and I am more than satisfied on their excellent work. They took care of my H1B in 2009 and I was so impressed on how JUDITH LU and ATTY. RAJAKRISHNA IYER dealt with the whole process. My H1B came earlier than I expected and they continue to amaze me. I and my family just received our GREENCARDS and we are very, very happy to be welcomed in the USA. Special thanks to JUDITH LU, she is the person I directly communicated with in the whole process. She has been stunningly fast in every step and very professional. She always answers questions intelligently and promptly which give me peace of mind. She keeps me updated on what is going on in the process and gives advices as ... [Show full review](#)

1 out of 1 people found this review helpful. Was this review helpful? [Yes](#) - [No](#)- [Flag as inappropriate](#)

Chris - Dec 1, 2011

Hired Carl Shusterman when our case was stuck in limbo for a couple of years. Worked with Ana Cruz and she was able to get us a status of the case and shortly after resolution. Ana was also kind enough to follow up to make sure things were going well even after the case had been resolved.

Was this review helpful? [Yes](#) - [No](#) - [Flag as inappropriate](#)



BRH - Nov 26, 2011

You will not regret hiring the services of Mr. **Shusterman's** legal group. They will guide you through the whole process. Have worked with Amy, Ellen and their paralegal Ana Cruz with very positive outcomes. Thank you. The fees are reasonable, and the terms of payment are such that it makes it affordable. I have hired two other **attorneys** with negative results and unprofessional service.

Was this review helpful? [Yes](#) - [No](#) - [Flag as inappropriate](#)



Priya - Nov 16, 2011

Very Impressed ! Jay Pounder (Senior Paralegal) and **attorney** Raj Iyer are working on my GC process. I find their work very detailed, articulate and thorough. Jay is very easy to work with, answers all questions and provides me with sound advice and direction. Would definitely recommend them !
Liked: Service

Was this review helpful? [Yes](#) - [No](#) - [Flag as inappropriate](#)



Emo - Nov 15, 2011

Overpriced, did less than my previous, less expensive **attorney.** I'm surprised at all the positive reviews, truly... and how is it that they have ONLY positive reviews, 45 of them... Seems fishy to me, but hey, perhaps I'm the only one who didn't have a FANTASTIC experience, as it appears everyone else has had!

1 out of 2 people found this review helpful. Was this review helpful? [Yes](#) - [No](#) - [Flag as inappropriate](#)



mariano - Nov 14, 2011

Ellen Ma Lee and her paralegal Ana Cruz took care of our complicated case when two other prominent **attorneys** were hesitant to take our case. Highly recommend **Shusterman's** office.

Was this review helpful? [Yes](#) - [No](#) - [Flag as inappropriate](#)



Yen-Wei - Nov 11, 2011

Very good service. My **attorney** Jay pounder always gives me a quick response regarding my H1B and Green Card application. Highly recommend this **law** office for your **immigration.**

Liked: Service

Was this review helpful? [Yes](#) - [No](#) - [Flag as inappropriate](#)



Noman - Nov 2, 2011

"Law Offices of Carl Shusterman" are a very responsive, professional, courteous, and efficient **law** firm. I am especially very thankful to their senior paralegal "Jay Pounders" and my **attorney** "Raj Iyer" for providing a world-class service, always ready to answer questions, and preparing and managing my green card petition in the most professional, efficient, and timely manner throughout the whole process. I would recommend this **law** office to anyone with legal needs and would definitely come to them if I have any legal needs in the future. Great job, Guys!!! Keep up the good work.

Was this review helpful? [Yes](#) - [No](#) - [Flag as inappropriate](#)



Dana - Oct 21, 2011

I Highly recommend The Law Offices of Carl **Shusterman** for being very professional -knowledgeable and devoted. The paralegal Elsa Garcia was very helpful and quickly responded to all my inquiries. She always made sure she came back with accurate data. The **attorney** Ellen Ma Lee was very experienced and helped me to get ready for the citizenship interview. I also feel like it really made a difference that she set with me in the interview, because she knew exactly how to answer the **immigration** officer and it is the small details that make the big difference in the end. I would definitely recommend this office ! Don't waste your time in other places like we did and regreted it later.

Was this review helpful? [Yes](#) - [No](#)- [Flag as inappropriate](#)



Jane - Oct 20, 2011

Excellent service and very good workers. I did not have to worry about remembering when my EAD expire Gale would always remind me when its time to renew. She also worked with **immigration** to get my green card resent when it was returned because the post office do not deliver to my house.

Liked: Service

Was this review helpful? [Yes](#) - [No](#)- [Flag as inappropriate](#)



d.vaity - Oct 19, 2011

I am so much thankful to the "Law Offices of Carl **Shusterman**" especially their one of the senior paralegals "Jay Pounders" and my **attorney** "Raj Iyer". My H1B extension process went through smoothly and got it approved without any RFE. They always responded my queries either over the phone or an email in timely manner. Expecting similar successful efforts from their team in all my future **immigration** cases. I am going to recommend this firm to all my friends who received RFEs in their **immigration** related cases.

Liked: Service

1 out of 1 people found this review helpful. Was this review helpful? [Yes](#) - [No](#)- [Flag as inappropriate](#)

[taran](#) - Jan 26, 2012

I have worked with Jay Pounders (Sr. Paralegal) and attorney Raj Iyer for all my **immigration** needs over the past 5 years. I had a great experience working with them. All of my questions were answered promptly. Whenever I ran into any hiccups with my **immigration** petitions (H1B or employment based permanent residence), they responded in a very efficient and professional manner. Thanks to Jay and Raj, my permanent residence petition was approved recently. I would highly recommend them to whoever is looking for **immigration** services.

Was this review helpful? [Yes](#) - [No](#) - [Flag as inappropriate](#)



[JFuen](#) - Jan 24, 2012

I had a terrific experience with Mr. Shusterman's Law firm. The service was exceptional and everyone who I spoke to was a true professional. Ms. Ana Cruz made sure that all my questions were answered and she constantly communicated with me to make sure every detail of my application was the way it should be. Truly great service and I would definitely recommend the firm to friends.

Was this review helpful? [Yes](#) - [No](#) - [Flag as inappropriate](#)



[Hammad](#) - Jan 23, 2012

I contacted Carl Shusterman after I went through 2 **lawyers** in the bay area regarding my immigration needs. The first impression I got was someone who was open and forthright. He painted the scenario that was not exuberant but had optimism in the final result. Though it took five years to accomplish my goal, every step of the way was handled in a prompt and professional manner. Judy Lu, who oversaw my case was simply the best. She was on spot at every juncture and made sure my employer and I respond in a timely manner. She is extremely professional, knowledgeable and responsive to every questions i had. Ms. Lu is a huge asset to the firm. Thank you Judy and Carl.
Liked: Service

1 out of 1 people found this review helpful. Was this review helpful? [Yes](#) - [No](#) - [Flag as inappropriate](#)



[PRC](#) - Jan 20, 2012

I want to thank Ms Ellen and Ms Ana who helped me with my permanent resident and naturalization process. They are very professional and helped make this process much smoother. I would recommend anyone who is looking for an **immigration lawyer** to contact them.
Liked: Service

Was this review helpful? [Yes](#) - [No](#) - [Flag as inappropriate](#)



[Hoshin](#) - Jan 14, 2012

It was a fantastic experience to work with Ms Ellen Lee and her wonderful staff!! She has great knowledge/very professional, answered all the questions/provided an excellent service. Couldn't thank enough... I would definitely recommend this firm to friends. Ellen and Elsa, really thanks for your help.
Liked: Service

Was this review helpful? [Yes](#) - [No](#) - [Flag as inappropriate](#)



[Mohit](#) - Jan 9, 2012

Very happy with the law firm. Jay Pounders provided expediant service and has great knowledge of all the questions that I have. Thanks for your help.
Liked: Service

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[jon wong](#) - Jan 6, 2012

Extremely happy with the service. Fees are very reasonable for the quality of service that they provide. Hired their services a few years ago after 2 **lawyers** told me my case was hopeless and advised me to go back to my country of origin. I got my greencard December 2011. I would not hesitate to recommend **Shusterman's law** firm to my friends (in fact I already did and they are equally happy with the service). Very professional staff and very prompt response to emails. Thank you Mr. **Shusterman**, Ms. Amy Prokop and Ms. Ana Cruz!!
Liked: Service

Was this review helpful? [Yes](#) - [No](#) - [Flag as inappropriate](#)



[Santiago S.](#) - Jan 3, 2012

Wonderful Service. My educational institution hired Ms. **Shusterman** for my work visa and permanent residency. I was in communication with Judy Lu, Jay Pounders and Raj Iyer. Their work was excellent. They were clear about every detail: documents needed, timeframe, opportune times to submit the material, etc. They not only were successful obtaining results before it was expected but also timely answered any question I had. They are

highly recommendable for anyone who wants a firm that is knowledgeable, caring and with a proved success record.

Liked: Service

Was this review helpful? [Yes](#) - [No](#) - [Flag as inappropriate](#)



Radu - Dec 17, 2011

Great experience. Hired the firm to help me with my H1B transfer and they did an outstanding job. They successfully guided me through 2 RFEs and I am especially grateful to Jay Pounders and Raj Iyer who went above and beyond to answer all my questions and offer me the support I needed.

Was this review helpful? [Yes](#) - [No](#) - [Flag as inappropriate](#)



Ching - Dec 1, 2011

The best immigration law firm, Ms. Ana Cruz is superb with when it comes to her job and the rest of the staff of Mr. **Shusterman**. Surely will recommend their company to my friends and relatives.

Was this review helpful? [Yes](#) - [No](#) - [Flag as inappropriate](#)

lan - Mar 12, 2012

We want to thank our attorney, Amy Prokop, and our paralegal, Elsa Garcia. They did a wonderful job handling our case and we recommend them highly. Amy is the best. She has helped our family in the past and she was friendly, professional and straightforward. Elsa was hardworking, helpful and very responsive. Thank you both!!!

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lyna - Mar 9, 2012

I would like to thank Ms Ellen Lee and paralegal Ana Cruz for getting my citizenship process go smoothly. They are very knowledgeable and excellent in their job. Ana always kept me informed. I am so glad that I had Ms Lee as my **attorney** and I got my citizenship without any problems. I would always be indebted to her in my life. She is fantastic and a super **lawyer** with a very strong personality. I strongly recommend this firm to anyone looking for a champion **immigration attorney** and I assure that they cannot go wrong.

Was this review helpful? [Yes](#) - [No](#) - [Flag as inappropriate](#)



phil - Mar 9, 2012

I work with Merritt Hawkins, the largest physician search and consulting firm in the United States. The **Law Offices of Carl Shusterman** has assisted us for over 20 years in securing temporary and permanent visas for the international physicians we recruit. Mr. **Shusterman** and his **attorneys** have been an instrumental resource for us in navigating **immigration** regulations and in enabling us to recruit physicians for our clients in a timely manner. Mr. **Shusterman** has a national reputation as an "**attorney's attorney**" who is able to provide solutions to even the most challenging **immigration** cases. His knowledge, professional ethics, and effectiveness are second to none and I can highly recommend him to any business or individual requiring immigration **law** expertise.

Liked: Service

Was this review helpful? [Yes](#) - [No](#) - [Flag as inappropriate](#)



Clarissa - Mar 1, 2012

My husband and I would like to extend our sincerest "Thank you" to Ellen Lee. Our case was probably the most challenging one with our age difference, ethnicity and religion, we were scrutinized heavily during our application process. When received an intent to deny letter, we researched and found who we believed and suspected that can help us. We were interviewed by **Shusterman** and Ellen took the case...and Ellen was tough. She confirmed and made sure we were a real couple and once she had her approval, we had a good feeling we had the right person who would fight for us...Ellen certainly did. She was our hero, we collaboratively put together a response to the intent to deny. In short, with Ellen years in experience, reputation, she single handedly won our case. We cannot even express our gratitude to Ellen.

Liked: Service

Was this review helpful? [Yes](#) - [No](#) - [Flag as inappropriate](#)



Ren - Feb 24, 2012

I truly appreciate the excellent job that the **law** office of Carl **Shusterman** provided. My previous **attorney** gave me wrong information and made a big mistake during my I-485 application. Fortunately, I transferred my case to the Office of Mr. **Shusterman** timely. I worked mainly with Judy Lu and **Attorney** Allen. They are so professional and knowledgeable. Now, I got my **immigration** application approved and can finally reunite my family. I want to send my whole-hearted gratitude and complements to Judy Lu, **Attorney** Ellen, Mr. Carl **Shusterman**, and other staff involved in my case throughout the over-two-year-long process. Your team did a meticulous, thorough, and professional job with attention to details on this case! I want to especially thank Judy Lu for patiently and

professionally guiding me through the long period of time. I highly recommend this firm to anyone who is looking for professional **immigration** services . Ren

Was this review helpful? [Yes](#) - [No](#)- [Flag as inappropriate](#)



[Lilian](#) - Feb 22, 2012

Our experience with the office of Mr Shusterman has been great. They are very professional, trust-worthy and extremely reliable. My husband is a physician he had different **lawyer** for H 1 visa and we wasted our precious time with him. We hoped that we had known Mr. **Shusterman** sooner. Special thanks to Judy Lu who took great care of us every step along the way. We completed our **immigration** process successfully and have our citizenship now. We are using the firm for 2 more cases for my family and will not use anyone else. We strongly recommend this firm to anyone with **immigration** needs.

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[ting](#) - Feb 18, 2012

I'd like to express my sincere thanks to All the Staff of **Law Office of Carl Shusterman** most especially to Ms Ana Cruz who handled my family **immigration** papers processing. Thank you very much for being understanding and answering my questions and the willingness to help all the time. Also to Atty. Amy Procop and the accounting office who gave me a very good option for my payments. Also, I want to thank you for processing my **immigration** papers too. You all have done an excellent job. I highly recommend **Law Office of Carl Shusterman** for whoever is looking for **immigration** services. You are doing Great Job!! Grace

Was this review helpful? [Yes](#) - [No](#)- [Flag as inappropriate](#)



[Premal](#) - Feb 17, 2012

I want to take this opportunity to thank Judy Lu and Rajakrishna Iyer. They got my EB1/EA petition approved after it was already rejected once. They filed my I 485 Green Card Petition that got approved without any glitches. Judy Lu special thank you to you..... I highly recommend this **law** firm to whoever is looking for **immigration** services. They are fantastic! Premal

Was this review helpful? [Yes](#) - [No](#)- [Flag as inappropriate](#)



[Charisse](#) - Feb 3, 2012

I contacted The Law Offices of Carl Shusterman after my previous **attorney** had made some crucial errors when submitting my I 140 and I 485 application. I worked with Ms. Maria Cobian, Ms. Imogene Mankin, Atty Rajkrishna Iyer, and Atty Amy Prokop. From the very beginning they were courteous and knowledgeable. They were able to promptly and accurately file my paperwork. Now my permanent residency application has been approved! I would highly recommend them to anyone looking for a team great **law** professionals.

Liked: Service

Was this review helpful? [Yes](#) - [No](#)- [Flag as inappropriate](#)



[Vincent](#) - Feb 1, 2012

I want to thank Judy Lu And Rajakrishna Iyer. They are very professional and helped make my visa extension process much smoother. I would recommend anyone who is looking for an **immigration lawyer** to contact them.

Liked: Service

Was this review helpful?

[Stephen](#) - Sep 25, 2009

Hire the best My wife recently immigrated from China. The process was flawless. Carl is a great **attorney** and a kind man. He's been doing this for decades. His office staff is incredibly good. Because my wife was from China, Judy Lu handled her case. Judy immigrated from China and has been working in Carl's office for almost 30 years. These people know much more than just **immigration law**. They know what to present, what not to say - they actually know a lot about the **immigration** interviewers. I saw at least 20 women come out of the **immigration** interview in the American embassy in China who were trying not to cry. They had little thin folders of supporting info. Thanks to the tutoring by Carl's firm, my wife had supporting evidence that was a pile 10 inches thick. The **immigration** interviewer knew in 2 minutes it was a legit case. Hire the best. Save yourself some time, some money and a lot of heartache.

2 out of 2 people found this review helpful. Was this review helpful? [Yes](#) - [No](#) - [Flag as inappropriate](#)



A Google User - Sep 24, 2009

Top Immigration Attorney Carl and his staff are the best! They do a thorough job and get the results in place. If you want someone to help you in **immigration** matters, call Carl now. A special mention to a paralegal in his office, Gale Soriano. She is awesome to work with.

2 out of 2 people found this review helpful. Was this review helpful? [Yes](#) - [No](#) - [Flag as inappropriate](#)



qqiangg - Sep 15, 2009

Great attorney Very experienced, reliable and technical!

2 out of 2 people found this review helpful. Was this review helpful? [Yes](#) - [No](#) - [Flag as inappropriate](#)



hadim - Aug 8, 2009

GREAT ATTORNEY HONEST, CAPABLE AND VERY VERY GOOD ATTORNEY. HE HAS AN OUTSTANDING STAFF. MR.RAJ IS GREAT AND DETALI ORIENTED.

2 out of 2 people found this review helpful. Was this review helpful? [Yes](#) - [No](#) - [Flag as inappropriate](#)



A Google User - Jul 30, 2009

Premier immigration attorney I work with Merritt Hawkins & Associates, the largest physician search and consulting firm in the United States. For the last 20 years we have used Carl **Shusterman** to assist us in immigrating internationally trained physicians on behalf of our clients. As the length of this relationship indicates, we have been extremely pleased with the professionalism, expertise and results achieved by Mr. **Shusterman** and his office. Mr. **Shusterman** is one of the most respected **immigration attorneys** in the country and is particularly adept at resolving difficult cases requiring a high degree of insight into the **law** and strategic planning. Based on the outstanding services he continues to provide our company, I can recommend Mr. **Shusterman** without reservation.

2 out of 2 people found this review helpful. Was this review helpful? [Yes](#) - [No](#) - [Flag as inappropriate](#)



Lenni Benson - Jul 29, 2009

Referred many people to Carl and his colleagues I was an **immigration** for more than 12 years and have taught **immigration law** fulltime since 1994. I frequently refer students to Carl **Shusterman's** website and we discuss how hard he works to make **immigration law** clear and accessible. I know several of the **attorneys** in the firm and they are all able, resourceful and skilled. I recommend the firm highly.

2 out of 2 people found this review helpful. Was this review helpful? [Yes](#) - [No](#) - [Flag as inappropriate](#)



ebisabes - Jul 28, 2009

Excellent Immigration Attorney After a very short 5 months of legal filing and advisement, my new husband's soon to expire holiday visa in October of 2005 was shortly and seamlessly remedied to work permit, and permanent residency by March of 2006. Carl's Firm is an outstanding resource for family **immigration**. Ellen Ma Lee is absolutely an expert in her field, she made our entire interview process seamless.

2 out of 2 people found this review helpful. Was this review helpful? [Yes](#) - [No](#) - [Flag as inappropriate](#)



I would like to thank the Law offices of Carl **Shusterman** and especially their Sr. Paralegal Jay Pounders for their unwavering support and help in obtaining my permanent residency. My process was very complicated with the USCIS causing lot of heart aches since my file was stuck in their systems for over a year. Jay and his team were supportive and helpful to wade through all those difficult times with their counsel and advice. I would highly recommend their services for any **immigration** issue.

Liked: Service

Was this review helpful? [Yes](#) - [No](#)- [Flag as inappropriate](#)



Teodoro Antonio - Mar 21, 2012

I'd like to say thank you to my paralegals Ms. Elsa Garcia and Ms Ellen Lee of Carl **Shusterman Law** Office. They are the ones who help me granted an **Immigrant** visa. With their constant communication, I am always updated as to the status of my visa application. They made sure that I have all the necessary requirements submitted. They even give me tips of the do's and don'ts on my interview with the US consul. Very professional people and excellent **lawyers**. Thank you very much! More power and God bless always.

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Sylvia - Mar 20, 2012

Hi my name is Sylvia, I came with a student visa and I never thought that I can get my green card after I finish school. But I did and I have to thanks to the **Law** offices of Carl **Shusterman** specially to Ellen Lee and Ana Cruz, because they were in top of my case all the time and help me a lot and support me all the way, sending emails and giving me updates until the end. THANK YOU SO MUCH AND GOD BLESS!!!

Liked: Service

Was this review helpful? [Yes](#) - [No](#)- [Flag as inappropriate](#)



Ewa - Mar 19, 2012

I got married and had a fairly simple Green Card application. To avoid any unforeseen issues, we hired Carl **Schusterman**. We had Ms. Ellen Lee and Elsa Garcia handle our case from beginning to end in a very clear and professional manner. Elsa Garcia was prompt with my many emails and very helpful and anticipated my questions. Ms. Ellen Lee is a pleasure to work with and has a lot of knowledge and experience. With their help just last week I was approved for my Green Card.

Liked: Service